

CURRICULUM VITAE

ROY DURDIN

Sherwood House, 10 Westgate, Southwell, Nottinghamshire NG25 0JH, UK

Tel: 00 44 1636 815572 (office)

Roy is a senior management professional, a Growth Accelerator Registered Coach and registered associate of MAS, with over 30 years experience of introducing strategic change and operational improvement within service and manufacturing organisations. This has included the application of current business planning and process management techniques into a diverse range of market sectors and sizes of organisation, both private and public sector, working at senior and middle management and all staff levels. Such initiatives have been achieved through programmes combining one-to-one coaching, operational implementation, management workshops and facilitation-based training.

Roy has worked extensively in the SME sector to deliver business plans and strategic development, working with owner managers and senior key personnel to create signposted paths for sustainable growth.

He is a business process consultant who uses Lean techniques to support leaders in driving sustained business improvement. His work focuses on quantifiable improvements in asset utilisation, customer satisfaction, operational efficiency and productivity improvement.

Roy's career expertise allows him to work with credibility across a variety of sectors.

Roy is no happier than when facilitating groups going through business improvement initiatives or change programmes. His strength is the ability to help identify issues existing across functional boundaries, then to explore new ways of working, and finally supporting managers during the implementation phase. Throughout, his sensitive manner and sense of humour helps to create an environment that enables the "status quo" to be challenged without it being unnerving for those involved.

Translating this approach into a learning framework, Roy has developed and delivered programmes and modules to Masters level within academic institutions and for company specific development training.

Experience and Recent Projects:

Facilitation of a management team in a high quality label printing business through a turnaround situation by improving efficiencies, sustaining productivity improvements and organisation development;

Evaluating the manufacturing strategy of a privately-owned quarrying business and mentoring the principals through implementation

Leading a global supplier of leisure products through a process improvement programme

Leading a special purpose vehicle manufacturer supplying to agricultural, forestry and land management sectors through a programme of operational improvement

Leading a joinery business through workshop efficiency improvements and strategic growth

Leading a team of departmental managers through a CPD programme, across a number of food processing sites for a major producer in the South West

Services Limited, Charnwood House, 17
Caythorpe Road, Lowdham, Nottinghamshire
NG14 7DZ, UK Telephone: 0044 115 9669460
email: jill.grattonfisher@servicesltd.co.uk
web: www.servicesltd.co.uk



Driving manufacturing and assembly businesses through evaluation and change programmes

Development of workshop planning systems and workshop practice for precision engineering businesses

Implementation of Overall Equipment Effectiveness (OEE) measurement for a plastic extrusion manufacturing business

Introducing lean philosophy, tools and techniques across a group of 16 sites within the metal finishing industry

In conjunction with South West Manufacturing Advisory Service (SWMAS), the development of a Lean Manufacturing and Processing Foundation Degree course

Development of Certified Master Lean Belt programmes for manufacturing and service organisations, in both private and public sectors

Introducing and implementing lean process improvement techniques into an engineering component manufacturer, to include a team leader development programme

Member of a Change Management Team of consultants involved in BPR projects within the UK offices and the dealership network of a major European motor manufacturer

Leading a team of contract managers through a management development programme for a highways maintenance company

Training Experience:

Contract appointment at De Montfort University to introduce lean philosophy and process analysis of internal processes, specifically HR processes, coupled with the development of a training programme for senior staff.

Reviewing existing practices and introducing lean philosophy, tools and techniques across a group of companies, 16 sites (inc. Head and Regional Offices), UK wide, within the metal finishing industry. In the first instance the work has concentrated on taking operational teams through a training programme comprising structured problem solving, workplace organisation and visual management;

In conjunction with South West Manufacturing Advisory Service (SWMAS), Cornwall Business School and University of Plymouth, the development, introduction, delivery and assessment of a Lean Manufacturing and Processing Foundation Degree course;

Developing a lean training programme for the major construction companies and associated trades forming the supply chain into the Ministry of Justice;

Designing, developing, delivering and assessment of public and company specific Certified Master Lean Belt training programmes for manufacturing and service organisations run on similar lines to Six Sigma Belt courses i.e. to include business improvement projects;

Leading a team of departmental managers through a CPD programme, including work-based projects, to introduce lean manufacturing techniques across a number of meat processing sites for a major producer in the South West;

Services Limited, Charnwood House, 17
Caythorpe Road, Lowdham, Nottinghamshire
NG14 7DZ, UK Telephone: 0044 115 9669460
email: jill.grattonfisher@servicesltd.co.uk
web: www.servicesltd.co.uk



Delivering process and quality improvement training workshops to operational teams, for a manufacturer in the renewable energy sector;

As an Associate Tutor, development and delivery of a module for a Leicester University distance learning Masters degree course;

Leading a team of contract managers through a management development programme for a highways maintenance company;

Career History (beginning with present):

Lean Management Consultant (since 1991)

Lean Development Manager (Contract Appointment)
De Montfort University

Consultant
The Link Organisation & Pact International

Operations Manager
Time Products Ltd (aka Sekonda Watches)

Production Manager
Plascoat International Ltd

Quality Manager & Process Development Metallurgist
British Steel Corporation

Assistant to Research Metallurgists
International Nickel Ltd

Education & Qualifications:

Growth Accelerator Registered Coach

Member of The Chartered Management Institute

Diploma in Management Studies

Associate of Manufacturing Advisory Service

College Associateship in Metallurgy (Institute Associateship equivalent)

Roy has worked closely with Professor Tony Bendell and the Services Limited team on a variety of client projects for more than twenty years.

Services Limited, Charnwood House, 17
Caythorpe Road, Lowdham, Nottinghamshire
NG14 7DZ, UK Telephone: 0044 115 9669460
email: jill.grattonfisher@servicesltd.co.uk
web: www.servicesltd.co.uk

