

Regional One-Day Lean Briefing Seminar Programme

- 09: 30 *Registration, Tea & Coffee*
- 10.00 The need for Lean Public Services; Benefits;
Common misconceptions and the call to action
- 11.15 *Refreshment Break*
- 11.30 Lean Demystified. Case studies and gains achieved
from Local Authorities, Healthcare, the Probation
Service and Government Departments
- 12.30 *Lunch*
- 13.30 Doing it for Real; The essential 'Do's' and 'Do Nots'.
Not Wasting Public Resources; Implementing the
Lean approach in a Lean way
- 14.30 *Refreshment Break*
- 14.45 How Does this apply to You? Getting Started on your
Lean journey.
- 15.30 Summary, Delegate Issues and Close of Seminar